

NO-DIC/IFC/2014 11248

Silvassa. Dated -25-09-2014

9.10-

ORDER

In order to facilitate new investor as well as exiting entrepreneurs, in order to act as catalyst to promote and growth of industry in sustainable manner as well as to effective monitoring of ease of doing business, to receive, address & resolve the grievances of industry at one focal point; all within the jurisdiction and purview of UT Administration and therefore the Department of Industry , District Industries Centre it is pleased to Constitute a "INVESTOR FRIENDLY FACILITATION CENTRE (IFC)", for all category of Manufacturing and Service Enterprise/Unit, in the office of District Industries Centre Silvassa w.e.f. 25-09-2014. The Centre shall be constitutes of following officer & staff :

In charge & Nodal Officer - Shri Jignesh S. Patel, PMDIC

Assistant for e-data - Smt. Priti J. Desai, LDC, DIC

Data Entry Operator/ Delivery - Shri Denis Nunes, DIC

The brief function of the Investor friendly facilitation Centre shall be as follow :-

- ✓ To provide over all guidance & suggestions to new investor as well as to exiting entrepreneurs
- ✓ To facilitate to submit on line submission of their industrial clearances
- ✓ To provide details of all Act/ Procedure/ Check list/Policy/ Incentives etc related to industry
- ✓ To liaison and coordinate with DC MSME-DI,DIIP,KVIC, All Industry Association, Banks And Financial Institutions, All Industry Related Department/ Organization/Institute for resolving operational & other issues for facilitation to industry
- ✓ To Monitor and coordinate with departments issuing various industrial permission to ensure that the Industry related clearances are accorded in time limit with streamlined procedures
- ✓ To track the progress of such clearances, grievances with Head of concerned department/ competent authority to meet the target
- ✓ To monitor both establishment and operational issues i.e. whether the projects are being set up on the schedule and its progress, difficulty, hurdles etc.
- ✓ To receive & hear & expedite all grievances, inputs, suggestions and industry related matter

- ✓ Approach for intervention of to higher author in case the clearances, grievances are not resolved by all concerned in spite of follow up by Centre
- ✓ The Centre shall submit weekly progress report to Honourable Administrator as well as Secretary Industry along with details of Department those have not expedited the clearances, grievances in time bound.

The Contact, help line, web, other related details are as follows :-

- ✓ Monday to Friday - 10.00 AM to 5.00 PM
- ✓ Address - District Industries Centre, Ground Floor, Udyog Bhavan, 66-KVA Road, Amlti, Silvassa, UT of DNH.
- ✓ DIC, Silvassa - Phone - 0260 2642367
- ✓ MSME-DI, Silvassa - 0260 2640933
- ✓ DIC IFC Nodal Officer Cell - 09427108152
- ✓ Udyami Help Line for MSME - 1800 180 6763
- ✓ DIC Web site dic-dnh@nic.in
- ✓ MSME Enterprises Web www.dcmsme.gov.in
- ✓ NON MSME/LSI Units Web <http://dipp.gov.in>

Nitin J. Singh
8/10

General Manager
District Industries Centre
Dadra & Nagar Haveli
Silvassa.

To,

- ✓ All concerned Department/ Ministry of MSME/DIPP/MEA/MCA and all Industries Association for information & wide publicity
- ✓ The NIC Silvassa for uploading the same on DNH Web portal

Copy for information to

- ✓ The PS to Honourable Administrator, DDDNH, Silvassa
- ✓ The PA to Secretary Industry, DDDNH, Silvassa.