

WORKSHOP ON OPERATIONAL EXCELLENCE

“To Stay Ahead in Competition”

1000 – 1730 Hrs: Friday 10 June 2016, Lords Plaza Hotel, Surat

INTRODUCTION:

Operational Excellence is an element of organizational leadership that stresses the application of variety of principles, systems and tools towards the sustainable improvement of key performance metrics. Much of this management philosophy is based on earlier continuous improvement methodologies, such as Lean Manufacturing, Six Sigma and Scientific Management. The focus of Operational Excellence goes beyond the traditional event-based model of improvement toward a long term change in organizational culture.

OBJECTIVES:

This workshop will give you the tools to be ahead in competition and achieve desired results with respect to Customer Satisfaction, Strategic Direction & Focus, Employee Involvement, Leadership Engagement, Superior Safety etc.

CONTENT & COVERAGES:

- History of OpEx Journey
- Principles of OpEx
- Five Forces that determine competition
- Overall Business Strategy v/s OpEx Strategy
- Comparison of World Class v/s Ordinary Company
- Key Performance Indicators for OpEx
- Difference Between Enablers & Result
- Balance Sheet and P&L is created by OpEx KPIs
- Case Study
- Q/A

FACILITATOR:

Mr Nital Zaveri, Director & CEO of Concept Business Excellence Pvt. Ltd., is certified Business Excellence Examiner, Certified Manager Quality and Organizational Excellence, Certified Management Consultant, Mr. Ojas Bhatt, Director – enhancerzz, HR and L&D Facilitators and Consultants, is a management person and a passionate facilitator who comes with an experience of over 20 years in the areas of Academics, HR and Learning and Development. Pursuing his Ph.D in the area of Corporate Learning Interventions, he is a graduate in Mechanical engineering with an MBA in Human Resources

His expertise lies in the areas of facilitating learning interventions in the areas of Behavioural Change, People Development, Problem Solving and Decision Making, Communication, Strategy Formulations and Performance Enhancement. Certified in Psychometric Assessment, he has other certifications to his name.

Facilitating and Consulting with leading Organisations, L&T, Reliance, TATA group, FAG Bearing, Air India, Go Air, Dr. Reddy's Laboratories, Bank of Baroda, HDFC, Britannia, Café Coffee Day, the Bhabha Atomic Research Centre, GIPCL are just some of the clients. He is also a regular faculty in Universities, Management Institutes and Colleges as well as associations of repute like CII, ISTD, AIMA etc.

PARTICIPANT PROFILE:

Employees, Managers, Corporative Individuals, Professionals, Just about anybody willing to transform his/her performance.

REGISTRATION DETAILS:

Particulars	Per Delegate Fee
CII Members	Rs.1500/-
CII Non Members	Rs.2000/-

(To be paid through DD / Cheque in the favor of "Confederation of Indian Industry", payable at par)

I am writing to request you to take advantage of the workshop by nominating representatives from your organization. Request you to send your confirmation for the session through the attached **Reply Form**.

I am sure that your participation and that of your colleagues would surely be of great benefit.

Look forward to receiving your positive response.

Warm Regards,
Vatsal Naik

=====

Vatsal Naik
Chairman – CII Southern Gujarat Zonal Council

For further details, kindly contact

Kishore Sharma
Executive Officer

=====

Confederation of Indian Industry
C/o Sanghavi Exports International Pvt. Ltd.
Light House, Near Sanghavi Diamond,
Ved Road, Surat - 395002
Tel: 0261-3939516/+91 8128788360
Email: ciisurat@cii.in

For Membership: Dial: +91-079-40279900-10

Email: ciiguji@cii.in website: www.cii.in



Confederation of Indian Industry

Workshop on Operational Excellence

“To Stay Ahead in Competition”

Friday, 10 June 2016, Lords Plaza Hotel, Surat

DELEGATE REGISTRATION FORM

The following would attend the above workshop from our organisation:

Sr no	Delegate Name	Designation and Department	Mobile
1.			
2.			
3.			
4.			
5.			
6.			

Fee (Service tax of 12.36% inclusive):

CII Members	Non CII Members
Rs.1500/- per person	Rs.2000/- per person

Our cheque/DD. _____ for Rs _____

Dated _____ drawn in favour of “**Confederation of Indian Industry**” Payable at Par is attached.

Nominated by: _____ Designation: _____ Dept.: _____

Organisation: _____

Address: _____

Tel: _____ Fax: _____

Email: _____

Please Mail to:

Kishore Sharma

Confederation of Indian Industry

C/o Sanghavi Exports International Pvt Ltd, Light House, Near Sanghavi Diamond,