कर्मचारी भविष्य निधि संगठन

Employees' Provident Fund Organisation

(श्रम एवं रोजगार मंत्रालय, भारत सरकार) (Ministry of Labour & Employment, Govt. Of India) मुख्य कार्यालय/Head Office

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No. WSU/17(4)2015/F/8-1

To

Date: 13.04.2018

1 3 APR 2018

All ACC(HQ)/ACC(Zones) & All RPFCs-Incharge of Regional Offices

Sub: Submission of claims through online mode in case of settlement amount is above Rs.10.00 lacs – Revised instructions.

Ref: Circular No. WSU/17(1)2017/Frauds/20514 dated 27.02.2018 (at Sl. No. 677 of Office orders/Circulars' for 2017-18).

Madam/Sir,

It is intimated that instructions issued on the captioned circular have been revisited in a meeting chaired by CPFC, in view of the problems faced by members/claimants (including International Workers) in filing online claims.

- 2. Considering the grievances raised by members, this stipulation will be kept in abeyance so that offline claims will also be accepted in all cases.
- 3. However, in view of the need to step up security, claims received online from claimants will be sent online to employers for further verification, only after which the claim will be settled. The employer should return the claim within 3 days to the EPFO office either accepting or rejecting the claim.

(This issues with the approval of Central P.F. Commissioner)

Yours faithfully,

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Copy to:

Addl. CPFC (HQ)-IS with the request to arrange for necessary amendments in application software so that claims received through online mode may be forwarded automatically to the employers for verification.