

Employees' Provident Fund Organisation, India

(Ministry of Labour & Employment, Government of India)

EPFO Inoperative Account Help Desk

Dear Members,

1. Para 72(6) Employee Provident Fund Scheme 1952 defines an Inoperative account as follows:

Any amount becoming due to a member as a result of (i) supplementary contribution from the employer in respect of leave wages/arrears of pay, instalment of arrear contribution received in respect of a member whose claim has been settled on account but which could not be remitted for want of latest address, or (ii) accumulation in respect of any member who has either ceased to be employed or died [but no application for withdrawal under paragraphs 69 or 70 or transfer, as the case may be has been preferred] within a period of [thirty six months] from the date it becomes payable, or if any amount remitted to a person, is received back undelivered, and is not claimed again within a period of [thirty six months] from the date it becomes payable, shall be transferred to an account to be called the "Inoperative Account".

2. Further, Para 60(6) Employee Provident Fund Scheme 1952 states that: "Interest shall not be credited to the account of a member from the date on which it has become Inoperative Account, under the provisions of sub-paragraph (6) of paragraph 72."
3. The e-governance initiatives of EPFO such as Online Registration of Establishment (OLRE), Online Transfer Claim Portal (OTCP), Online Monthly Return for Exemption Establishment, provision to update the accounts in batches have shown some data regarding the inoperative account holders. The number of such subscribers is in crores.
4. This help desk is being created to assist these members to trace their accounts, which the member then can get it merged with the present account (UAN) or withdraw the same.
5. All the persons who require such help are requested to give information as per fields mentioned in proforma created. You may leave fields blank if you do not have the information.
6. In order to get the benefit out of this facility the members are requested to provide

correct contact along with email address, if available and only their own mobile number so that EPFO may easily contact them. In case a member does not have a mobile number then a mobile number where he/she may be easily contacted should be provided. Somebody from EPFO will get in touch with you personally in the language of your choice. In case there is no response on the registered mobile the case will be closed.

7. All members are urged to immediately get their UAN activated before applying for settlement of his/her PF Accounts, the process for which is available at uanmembers.epfoservices.in

8. Wish you the best in settling your inoperative account.

Regards
Central PF Commissioner

First Time User
Click here to Proceed

Existing User
Click here to view Status