



SIMA SILVASSA <simasilvassa@gmail.com>

Grievances related to the meeting of our service Connection dated 03.11.17

1 message

Federation of Industries Associations Silvassa <federation.silvassa@gmail.com> Mon, Nov 6, 2017 at 6:14 PM
To: Dadra & Nagar Haveli Industries Association silvassa <dnhmfrs.2009@gmail.com>, silvassa.sia@gmail.com, SIMA Silvassa <simasilvassa@gmail.com>
Cc: Pinnacle Career Incorporation <pinnaclecareerinc@gmail.com>, chandrakant.parekh@pioneergroup.info, pkj@totalhr.in

Dear Member of Constituent Association,

You are aware that DNHPDCL has taken the meter reading for the purpose of billing to express feeders consumers from the meter installed at substation, instead of meters installed at consumer's premises.

In this connection, Federation had convened a meeting yesterday i.e 2nd November 2017, with the affected consumers.

Following action plans was chalked out.

1. All affected consumers will write individuals letters to Executive Engineer DNHPDCL endorsing a copy to Federation along with copy of respective bill.
2. If grievances not resolved by the DNHPDCL within fifteen dsys, Federation, and Associations and individual Consumer will file application before CGRF to seek justice.
3. All affected consumer should pay the bills under protest, if already paid some bills, now write the letters saying that payment has been paid under the protest.

Accordingly a draft letter from the affected consumer to Executive Engineer is attached. All affected consumers should fill the blanks and submit it to the Executive Engineer, DNHPDCL as early as possible.

As mentioned in the draft letter, our all payment would be under protest, and those who have paid for the month of September 2017, should add following paragraph in the letter.

"In the bill for the month of September 2017, also same violation was done by DNHPDCL, but due to oversight and out of ignorance we made the payment on ----- . It should also be considered as payment under protest."

As stated, in the draft letter the action of DNH PDCL is absolutely unlawful, unjustified, and illogical. It has given to the Industries to once again a cause to be united and ensure justice on the strength of solidarity.

Regards,

Atul R Shah
General. Secretary



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Date:-

To,

The Executive Engineer,

DNH Power Distribution Corporation Limited,

Dadra & Nagar Haveli, U.T.,

Silvassa.

Subject: - Grievances related to the meeting of our service Connection No. _____.
_____.

Reference: - Your bill no. _____ dt. _____.

Sir,

It is submitted that from the above said bill it appears that you have taken the meter reading not from the meter installed at our premises, but from the meter you have installed at _____ substation.

We say that the action of taking the meter reading from the meter not installed at consumer's premises is violation of Supply Code 2010, which reads as under:

"Meter shall be installed by the Licensee at the point of supply either at the consumer premises or outside the consumer premises in such a manner that it is always accessible to the Licensee for meter reading and other purposes. "

Since, your bill referred above is not as per the provisions of Supply Code 2010, we were not duty bound to foot it, but, to buy peace we have already paid it on _____. Please treat our payment under protest and re-issue the said bill with the correct meter reading.

We also request you that in future, DNH PDCL, should follow the Supply Code 2010 in letter and spirit and should take all meter readings for the purpose of bill from the meter installed by DNH PDCL only at consumer premises.

We further have to place on record, that your act of taking meter reading from substation violates the tariff order passed by JERC for the year 2017-18, on 9th June 2017, in which Hon'ble JERC has taken 4.70 % distribution loss into account while fixing the tariff. The said percentage of distribution loss was computed based on meter readings taken from the meter's installed at consumer's premises and therefore, line loss between meters at substation and meters at consumers' premises.

emises was taken into account and was in-built in the tariff fixed for the year 2017-18. Now charging for line loss between meter at above said 2 two locations is nothing but blatant violation of the tariff order.

We request you to settle our grievance within 15 days, failing which we would have no option but to approach the appropriate forum.

Thanking You.

Yours Faithfully

For _____

CC to:-

1. Federation of Industries Association, Silvassa.

Encl.:-

1. Bill of September – 2017.